







# Defence Medical Welfare Service

North East + Yorkshire

Health and Wellbeing Community Caseworker

Our Health and Wellbeing Community Caseworker will provide dedicated welfare support to fill the gaps in statutory services. This service will be accessible via phone and online referrals, and will offer person-centred support that integrates with local community resources, creating a sustainable pathway of care for beneficiaries.

# Referrals

Our helpline is free to call and available Monday-Friday 9am-5pm

Call us: 0800 999 3697

Email us: referrals@dmws.org.uk

Contact our project at: ThriveNEY@dmws.org.uk



#### **Care After Combat:**

# Potential links between Military Service and Offending Behaviour.

Providing a specific package of justice system awareness training to veterans that will be delivered via face-to-face and online seminars across the region to multiple partners and stakeholders.



#### **Combat Stress:**

The Achieving Better Collaboration Project is the development of a direct referral route for all portfolio partners across the region to refer veterans to our new 2-week intensive treatment programme VICTOR (Veterans' Intensive Complex Trauma Organised Recovery) with an additional offering of wraparound care via our 24-hour Helpline and Peer and Family Support services.



## **East Durham Veterans Trust:**

Veterans Awareness and Outreach Programme. Working with businesses and organisations across the Northeast to raise awareness of the veteran community. The project will aim to train individuals in businesses to become veteran champions within their own organisations with a view to being able to signpost veterans and their families to find the support they require.



# **Every-One (Cares):**

The Thrive Together Regional Awareness and Information Outreach Project will provide improved intra-regional and inter-regional links between veteran community hubs and services. By doing so, increased awareness of current trends, themes, and available services will enable a more collective and collaborative approach to supporting the needs of the veteran community.



# Fighting with Pride:

The Journey Home Project will work with local, regional, and national organisations to ensure welcoming and inclusive health and wellbeing care for all LGBT+ veterans. Other support provision, activities, events, and and online veterans cafe will be developed throughout the life of the project.



#### **Hull for Heroes:**

**GEO & LISA.** Expanding current localised peer support networks for veterans; providing mental health, emotional; and practical support; and establishing new groups aiming to reduce isolation, improve wellbeing, and support veterans, families, and carers across the Northeast and Yorkshire region.



## North Yorkshire Citizens Advice & Law Centre:

North Yorkshire Veterans' Support. Providing free, professional, confidential, and impartial advice to veterans and their families in North Yorkshire. The service will focus on resolving financial problems and interlinked family issues with the goal of aiding successful adaptation to civilian life and improving health and wellbeing.



# **Hambleton Community Action Group:**

Outside the Wire. Providing multi-modal support for British Army and Royal Air Force veterans in Hambleton and wider Richmondshire by increasing options and opportunities for families, carers, and other loved ones; and enhanced training and support for VCFSE staff and volunteers working with these cohorts.



# **Paul Rhodes Consulting:**

Providing co-production and through project evaluation services.



#### **One Vision Uniformed Services:**

One Vision - Veterans Unite Cumbria. We are providing dedicated rural outreach services in Kendal, Penrith, and Carlisle to actively engage with veterans and unite organizations that support them. Our initiatives include pop-up workshops, and social wellbeing activities designed to enhance provision and create pathways to essential services for the veteran community.



## **Rotherham Military Community Veterans Centre:**

Connecting and supporting the military community. Providing vulnerable veterans, family members, and support networks throughout the South Yorkshire area with simplified access to professional support by improving links between relevant support agencies; capturing and securely hosting details of veterans and appropriate services; and providing an effective and efficient single point of contact.

thewarrior programme

# The Warrior Programme:

The Supporting Families and Carers of Veterans Project will transform the lives of veteran families and carers who suffer severe stress and strain experienced by Service and post- Service life. This project enables change through a highly effective 12-month resilience programme which empowers individuals to take control of their lives, build mental strength, and lead a more fulfilled life.



# **Veterans Launchpad:**

Providing a Lead Support Worker to deliver intensive, personcentred support to 30 homeless veterans with multiple and complex needs in the Newcastle area. The veterans will address physical and mental health problems (including addictions); as a result they will be better placed to overcome homelessness and to find employment.