

Who we are

Defence Medical Welfare Service (DMWS) is an independent charity providing medical welfare support to those who have, and continue to, operate on the frontline. We provide a FREE and confidential service delivering additional support for those who are in hospital.

Our experienced welfare officers are on hand to support you and your family's wellbeing whilst you are receiving medical care in Cyprus.



How was it for you?

We really value your opinion of our service and would love to hear from you. At DMWS our aim is to give the best possible support to our service users. If you would like to provide feedback about our service, please contact us at feedback@dmws.org.uk.



Scan the QR code to take our satisfaction survey

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www.dmws.org.uk

Referrals Helpline: 0800 999 3697

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 [@theDMWS](https://twitter.com/theDMWS)

 [@DefenceMedicalWelfareService](https://www.facebook.com/DefenceMedicalWelfareService)

 [@thedmws](https://www.instagram.com/thedmws)

 [Defence Medical Welfare Service](https://www.linkedin.com/company/Defence-Medical-Welfare-Service)

Registered charity in England and Wales (1087210) and in Scotland (SC045460). Company Limited by Guarantee No. 04185635 (England and Wales)



Welfare Support for the Armed Forces Community

Supporting the frontline in Cyprus



What we do

DMWS provides a range of practical and emotional support that is tailored to your needs. Our goal is to remove obstacles that stand in the way of recovery, providing patients with a better overall healthcare experience.

- Bedside visits
- Telephone support
- Confidential and impartial listening ear
- Help with resolving medical care issues
- Supporting you and your family when talking with your medical team
- Practical help such as providing toiletries, kit, and clothing
- Family support – such as help with arranging accommodation and transport for your family
- Support for you and your family through difficult times

Who we help

We can provide support to you and your family if you are a serving member of the Armed Forces (regular or reservist) or an entitled civilian.



We speak the language

Our welfare officers are fluent in both Greek Cypriot and English, meaning we can assist with translations to overcome language barriers and cultural differences.



How to contact us

Our team of welfare officers are on hand to support you 24/7 - 365 days a year. You can contact your local team on **(+357) 99 406397**

What if we can't help?

Our welfare team have an extensive network of support, if we can't help, we will always seek to refer you to someone who can. For example, we don't provide transport directly, but we can help to make the necessary arrangements for you and your family.

Confidentiality

DMWS is an independent charity which is separate from the chain of command. We respect your right to privacy. For full details of our confidentiality policy, please ask a member of our team.