



DMWS Welfare Officers are present in hospitals and other clinical settings across the UK and Cyprus, supporting the Armed Forces Community when they are facing the very toughest of times. We believe that our service community should receive the very best and Leonard's story demonstrates exactly how much of a difference we can make in the most difficult of circumstances.



1. Leonard was a 93 year old Veteran who served as a fighter pilot in World War Two. He was proud to serve his country and loved to talk of his service.



2. In 2013, aged 93, Leonard became unwell and was admitted to hospital. Sadly, it transpired that he had just months to live.



3. Leonard lived alone and had two loving daughters and many grandchildren. His family visited him in hospital every day.



4. Leonard was fast-tracked for Continued Health Care (CHC) funding so that he could be discharged to a Nursing Home before he died.



5. A Nursing Home was found but the CHC payments did not cover the cost. Leonard's family offered to top up the CHC payments from personal funds but this was refused.



6. After a four month struggle, the case was referred to DMWS who immediately appealed against the CHC decision and sought funds from other sources.



7. Two months after DMWS's intervention, Leonard was moved to his preferred nursing home with all costs paid. DMWS refused to give up and fought for Leonard's right to die with dignity.



8. Leonard was transferred to the Nursing Home on his 94th Birthday. After settling in quickly he passed away peacefully in his sleep two months later, with his loved ones all around him.

*"How can I begin to thank DMWS for what you have done for us?! Dad moved into his Nursing Home today. You are his guardian angel and mine and I'm so grateful to you. He moved in on his 94th Birthday and was welcomed with a birthday cake made by the chef. I have heard about all the emails flying around but no more than that, just that Dad's name had become a top priority. A room came up just at the right time and it all fitted in with your fantastic work! You've worked a miracle. God Bless you as you continue to help those who need you. Thank you forever."*